



## Customer Support Alert June 13, 2007

### CMS-1500 (05/08) HCFA Claim Form Deadline: June 29<sup>th</sup>, 2007

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This advisory pertains to all Alteer Office® users, version 4.7 and higher, who use Alteer Office for billing. After June 29<sup>th</sup>, 2007, Medicare will reject the old HCFA form CMS-1500 (12/90). You must use the new version: CMS-1500 (05/08) after June 29<sup>th</sup>.

As you know, in order to accommodate the new National Provider Identifier (NPI), CMS issued a revised version of the provider claim form: CMS-1500 (08/05) professional claim. CMS allowed for an overlap period in which you could use either the old CMS-1500 (12/90) version or new one. After June 29<sup>th</sup>, you may only use the new form. Alteer will implement and deploy the new CMS-1500 well before the due date and will notify you prior to deploying; do not use the new form until you are notified.

**Important Reminder:** Be sure you have entered all of your NPI numbers on the Alteer NPI Portal. For details about the Portal, please refer to the Online Help in Alteer Office (Index tab, keyword: NPI.)

For assistance, please contact Alteer Customer Support. Tel: 949.790.0400, Mon-Fri., 6:00am-5:00pm, Pacific Time, e-mail: [support@alteer.com](mailto:support@alteer.com).